

2. Performance Management and Improvement, which includes:

- developing practical ways of working which reinforce performance accountability through training and development programmes
- embedding a performance management framework based on the need for greater consistency and compliance and meeting certain standards
- working directly alongside social work staff to encourage best practice and identify 'champions' who can support others
- working with partners on developing an interagency performance framework.

3. Evaluation, Review of Impact and Recommendations, which includes:

- Outcomes UK reporting monthly to the DfES and Devon Project Board (multi-agency) on progress and findings
- making final recommendations on progressing the work long term.

Devon's Commitment

As Director of Children's Services I am committed, with my staff, to working closely with Outcomes UK to make a difference through the children's services we offer and totally accept that performance and practice in certain key areas has to improve.

Making a Contribution?

This work actively started in February and will continue to around the end of July 2007.

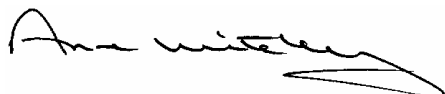
The **Outcomes UK team** are
Andy Gill - Project Lead
Sarah Baker
Paul Kerswell
Lynda Jones

If you have any comments or suggestions about this work please contact Andy Gill at:
andy.gill@outcomesuk.com

You can also find out more about the work of Outcomes UK by visiting:
www.outcomesuk.com

There will be discussion about setting up a dedicated web page so people can be easily informed about the progress of the work and download support and practice materials.

Yours sincerely



Anne Whiteley
Director of Children and Young People's Services